

# **USER MANUAL**

Developed by

SNOOPER SAFETY ALERT SYSTEMS

Mapping by





# Introduction

Congratulations on buying the Sapphire Plus Portable Navigator and Fixed Speed Camera location system.

This user manual aims to provide you with installation and operating instructions for the Sapphire Plus.

The Sapphire Plus utilises the very latest Global Positioning Satellite (GPS) technology to provide you with accurate street level navigation via clear and precise voice prompts as well as alerting you to potentially hazardous stretches of road, accident black spots and fixed police speed cameras.

The most accurate digital mapping available is provided by NAVTEQ whilst the geographical coordinates of all 'fixed' speed monitoring systems and many officially designated accident 'hotspots' have been stored on a database provided by Enigma™. The Enigma™ Database is the most comprehensive available, providing cover, not only in the UK and Ireland, but throughout Western Europe as well. The database is constantly monitored and updated by the Enigma™ data collection team, ensuring that you are alerted to every potentially hazardous stretch of road and all fixed speed cameras.

The Sapphire Plus comes with a Micro SD Card that contains the UK & Ireland navigation software. The SD Card can be activated in seconds by inserting the card into the micro SD slot. When necessary, upgrades to this mapping data will be made available for you once every twelve months.



As the Enigma™ camera database changes daily, regular updates to your Sapphire Plus are required. The Sapphire Plus connects quickly and easily to your PC so that you can download the database in a matter of minutes (internet connection required). Please note: In order for the software to be installed successfully, there are certain minimum hardware and software requirements needed; see the section 'System Requirements & Downloading' later in this manual.

Once the database has been downloaded your Sapphire Plus compares your position using its built-in GPS antenna, with the position of every known 'fixed' speed monitoring system and accident 'hotspot' alerting you both audibly and visually with voice alerts and full colour graphics on the units LCD screen ensuring your highest concentration at all times.

Please note that Enigma™ updates are subject to a subscription charge. Please refer to the subscription and download section of this manual for further details or visit www.snooperneo.co.uk

#### **Drive Safely with Snooper!**

The Sapphire Plus's camera location technology has been designed and manufactured to help enhance road safety and is in no way a licence to speed nor has it been designed as a substitute for concentration. Driving within the speed limit, whilst carefully observing current road conditions is essential.



















# sapphire PLUS (+)

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# **Components Included**

The following components come as standard with your Sapphire Plus:-

- 1 x Sapphire Plus Navigation system
- 1 x Micro SD Card with either UK & Ireland mapping or Western European mapping
- 1 x Windscreen suction cup bracket
- 1 x 12v DC to 5v DC Coiled power lead with cigarette lighter socket adaptor
- 1 x USB Data Cable
- 1 x Download Software Disc (also includes electronic versions of the User Manual and Printable Registration Forms)

#### **PLEASE NOTE**

Due to our desire to continually improve our products the specification may change without notice.





### **Features**





# Registering your Sapphire Plus

# IMPORTANT! PLEASE READ BEFORE USING YOUR Sapphire Plus.

To enable your Sapphire Plus to locate Fixed Speed Cameras and Accident Blackspots you will have to register and download the Enigma™ Camera Database.

There are four ways to register your unit:

#### **Register Online**

Go to the official website www.snooperneo.co.uk and register your unit online. Your unit should normally be activated within 30 minutes of registration.

#### By Telephone

You can contact us by telephone on 0870 787 0700 and select Option 1 between the hours of 9:00am and 5.30pm Monday to Friday. Your unit should normally be activated within one hour of registration.

#### By Fax

Print and complete the registration form, which can be located on the CD ROM and fax it to 0870 787 1700 between the hours of 9:00am and 5:30pm Monday to Friday. Your unit should normally be activated within one hour.

#### **By Post**

If you would like to register by post send the completed registration form to us at the following address.

Performance Products Limited, Cleaver House, Sarus Court, Manor Park, Cheshire WA7 1UL.

If you register by post your unit should normally be activated within 24 hours upon our receipt of your completed registration form.

Please Note: To register your Sapphire Plus you will need the serial number of your unit and you are required to select a payment method at the time of registration. There are two payment options available:

#### **One-Off Lifetime Subscription**

One up-front payment of £99.95 and receive camera updates via download for the life of the unit. This subscription payment is none transferable and is available to the original owner only.

#### **PLEASE NOTE**

Due to our desire to continually improve our products the specification may change without notice.





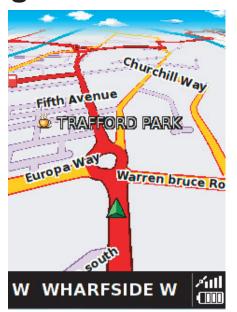
# **Quick Start Guide to Navigation**

1. Take your Sapphire Plus outside so that the GPS receiver can locate your position. This may take between 15 - 50 minutes the first time. When satellite lock is achieved, the screen will display your current position on its map in a '3D' navigation view.

Your position (and direction) is indicated by the



Tip: To reduce the 'cold start' GPS time remain stationary



- **2.** Bring up the main navigation menu by tapping the centre of the screen.
- 3. Select Navigate to
- 4. Select



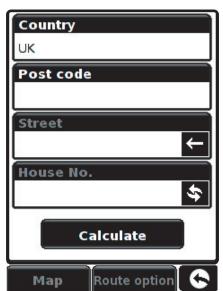
Tip: The and arrows mean that there are more options to see on the screen

- **5.** The following screen will be displayed.
- **6**. If you have the European version of the Sapphire Plus you will need to select the



first BEFORE typing the postcode. (If the correct country is already displayed, go to the next step). Use the arrow keys on the right of the display to scroll up and down the country options. Select the country with your finger.







**8.** You will see a standard browser screen, used for entering postcodes.

Enter the full UK postcode using the keyboard and press



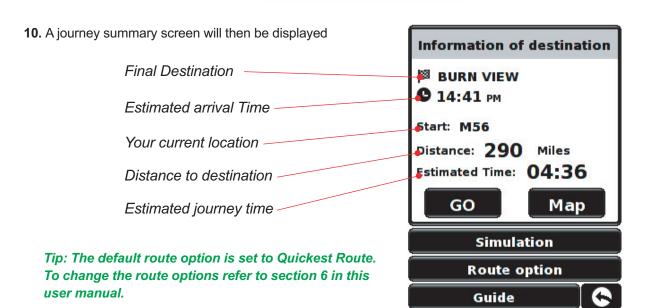
IMPORTANT: Use the postcode. key to separate the two segments of the

Tip: For a more accurate navigation, you can enter a House number by pressing

House No.

9. Press and the Sapphire Plus will calculate the fastest route from your current position to your destination. This should only take a few seconds and a progress bar is displayed on the screen.



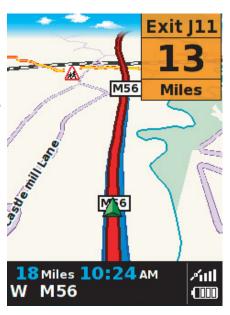


Please note: The summary screen is only displayed for approximately 10 seconds before the unit automatically begins to provide you with turn-by-turn instructions.

### 11. Press GO

The navigation view will now be displayed, but with the route now highlighted for you. As you approach a specific turn in the calculated route, the Sapphire Plus will advise you what to do. For example, "After 200 yards, turn left", followed by "Now turn left". As you proceed along your journey, following the voice instructions, you will notice that the navigation view is updated constantly, always showing approaching roads and junctions and presenting the best route to you.

Tip: If you miss a turn or drive down a wrong road, a new fastest route will be calculated automatically, based on your new position and direction of travel, a tone will be heard to confirm re-routing. The Sapphire Plus will always give you clear instructions that will take you to your chosen destination.



Start Up - Installing the SD Card

Before using your Sapphire Plus, you will need to install the micro SD Card included with the device. The micro SD Card comes complete with a digital map of the UK and Ireland or Western Europe depending on the model purchased and is also where the Enigma™ camera database is stored if you choose to subscribe and download it.

Start by removing the Battery cover from the back of the unit and open the micro SD Card slot, then remove the micro SD card from its packaging and insert it into the micro SD Card slot as indicated. Close the micro SD slot cover and then replace the battery cover. Finally switch on the device by pressing and holding the standby power button located on the top of the unit for 2 seconds. As soon as the device is switched on, the Sapphire Plus will automatically synchronise with the micro SD Card. Once the synchronisation is completed, the micro SD Card will not function with any other device. Your Sapphire Plus is now ready to navigate and the camera database can be downloaded if necessary.



Please note that if the unit does not activate when you press and hold the standby power button for 2 seconds it may require charging. Refer to the section on 'Power Connection and Charging' later in this manual.

# **System Requirements and Downloading**

Before you can begin to download the database onto your Sapphire Plus, you will need to install the Sapphire Plus Updater-software provided on the CD ROM.

In order for the software to be installed successfully, there are certain minimum hardware and software requirements needed.

#### **Hardware Requirements**

The computer must have an Intel Pentium Class processor or equivalent, a minimum of 32MB of RAM, a monitor with 256 (8 bit) colours or greater, a CD ROM drive, 20MB of free disc space and a spare USB connection.

#### **Software Requirements**

The software will only operate on the following Windows based operating systems: **Windows 2000**, **Windows XP** or **Windows Vista** and will only work with Internet Explorer 6 or Netscape Navigator 6 or above.

NOTE: The Sapphire Plus Updater software does not support Windows 95, 98 or Apple Macintosh operating systems.

#### **Software Installation Instructions**

Place the Software CD into the CD ROM or DVD drive. Your PC should automatically open a window displaying the instructions for installing the software. Follow the instructions onscreen to install the download software

To launch the CD manually: Click on **Start** and then **Run**. In the dialogue box that opens click on **Browse** – another dialogue box will open. Locate your CD ROM or DVD drive (drive letter is normally D) using the 'Look in' option and select 'Menu' from the lower portion of the dialogue box. Once you have selected 'Menu' click on **Open** on the explorer box and then **OK** on the **Run** dialogue box.

Please make sure that the operating system installs the new hardware first before installing the Sapphire Plus Updater software. Once the 'Sapphire Plus Updater' software has been installed click 'Finish' and then close the CD auto run window. After installing the software, please re-boot your PC.

Any later software updates or packages can be obtained from www.snooperneo.co.uk. If you have any problems using this software please call 0870 787 0700 during office hours and select Option 3.

Once the software is installed you are ready to download the database onto your Sapphire Plus. Double left click the 'Sapphire Plus' (Si) icon, which can be located on your desktop.

When the Sapphire Plus Updater program is run for the first time you will be asked to select your language and then to select the camera data that you wish to download. Select the data you would like and then click 'OK'. The software is now ready for use.



# **Downloading the Enigma™ Camera Database**

Please Note: You must register your Sapphire Plus before you can perform a download.

Performing a download is simple.

- 1. Switch on the Sapphire Plus by pressing and holding the power button for 2 seconds.
- 2. Connect the computer to the Internet.
- 3. Double left click the 'Sapphire Plus' icon located on your desktop.
- 4. Left click 'Menu' and then left click 'Download Settings'.\*
- Select the files you wish to download (UK Cameras is selected by default). Once you have selected the files you wish to download left click the 'OK' button. \*
- Connect one end of the USB lead to your computer and plug the other end of the lead into the Sapphire Plus in the socket marked USB on the underside of the unit.
- 7. On the screen of the Sapphire Plus select 'Micro-SD' in the bottom right hand corner of the display and wait for the serial number to be displayed on the software.
- 8. When prompted, click 'Go' to start the download. The Sapphire Plus software will then start to download the database files that you have selected onto your unit. The download process is as follows:
- The software will connect to our database server and download\*\* the database.





Connect the USB lead to your Sapphire Plus

- Once the data has been downloaded, the Sapphire Plus will then save the data received.
- The software will indicate that the download is complete and will instruct you to disconnect the Sapphire Plus from your PC.

\*You only need to do these steps if you wish to change the data that is downloaded onto the Sapphire Plus. If you want the download settings to be the same as the previous download ignore these two steps.

\*\*If you have a Firewall on your computer, the Firewall software may inform you that the Sapphire Plus Updater software is trying to access the internet. Please make sure that you grant/allow/permit access to the Sapphire Plus Updater program through the Firewall.

Please read the messages supplied by your Firewall software carefully before choosing your option. If you do not allow the program to access the internet through the Firewall, the download process will fail. Please note: Windows XP SP2 and Windows Vista come with a built-in firewall as standard.

# **Installing your Sapphire Plus**

The Sapphire Plus comes with a windscreen suction cup bracket so that the unit can be mounted on your vehicles windscreen.

When installing your Sapphire Plus please ensure that:

- The unit, with its built in GPS antenna has a clear view of the sky\*
- It is located in a position where you can easily view the LCD display without having to take your eyes too far from the road ahead and that you can reach the controls safely.
- Does not interfere with the vehicles controls
- Does not jeopardise the drivers or passengers safety
- You will be able to remove the device to perform downloads.

\*Please Note: Some vehicles including Renault, Citroen and Peugeot may come with a 'Heat Reflective', 'Metal Oxide', 'Athermic' or 'Comfort' windscreen which may affect the performance of the built in GPS antenna. If you are unsure what type of windscreen is fitted to your vehicle then contact your local vehicle dealer or manufacturer for further information. In these situations you will need to purchase an extension GPS antenna, which can be positioned either on the rear parcel shelf or outside the cabin of the vehicle. Call 0870 787 0700 and select Option 2 for further details.

PLEASE NOTE: Be careful to choose a location that does not block the drivers view or where it might endanger the driver or passengers should your vehicle suddenly come to a stop or be involved in an accident.

**DO NOT** leave the unit in view when the car is stationary during hot conditions. Exposing the Sapphire Plus to extremely high temperatures can temporarily impair performance. Keep the Sapphire Plus out of sight when not in use to help avoid potential theft

### Installing your Sapphire Plus using the Windscreen Suction Cup bracket

You can mount your Sapphire Plus to the inside of your vehicles windscreen using the suction cup windscreen bracket provided.

- Clean the area where you wish to position the bracket thoroughly with a good quality glass cleaner. This allows a more secure seal on the windscreen.
- Place the suction cup and bracket on the windscreen and push the locking lever towards the windscreen to secure the bracket.
- Adjust the angle of the bracket so that when the unit is attached you can view the display and operate the controls safely.
- Position the Sapphire Plus onto the bracket, by sliding it in as indicated ('A'). Remove the Sapphire Plus by sliding the unit out.
- The Sapphire Plus can be powered directly either from the internal battery if it is fully charged or powered from the cigarette lighter socket. To use the cigarette lighter socket, plug one end of the power cable into the socket marked USB on the underside of the Sapphire Plus and plug the other end into the cigarette lighter socket of your vehicle.

Please Note: Only use the cigarette lighter power cable provided with the Sapphire Plus. The Sapphire Plus operates on 5V not 12V and using any other cigarette lighter power cable will damage your device and void the warranty.





## **Power Connection & Charging**

### Powering and charging your Sapphire Plus from the cigarette lighter socket

The Sapphire Plus comes with a power cable designed to plug into your vehicles cigarette lighter socket. This lead will power the device but will also charge the Sapphire Plus's internal battery.

- 1. Plug one end of the lead into the USB socket on the underside of the Sapphire Plus
- 2. Plug the other end of the cigarette lighter adaptor into your vehicles cigarette lighter socket.

If the Sapphire Plus is powered using the cigarette lighter socket an LED will illuminate on the top right hand side of the unit. When the battery is fully charged, the Red LED will turn Green.

3. Press and hold the standby power button on the top of the unit for two seconds to activate the device.

Please Note: Do not leave your Sapphire Plus plugged into the cigarette lighter socket when you start your vehicle. The cigarette lighter socket is prone to power surges as the vehicle is started and this may cause damage to your unit.

If the Sapphire Plus does not power up please check that the cigarette lighter socket is clean of any debris, remembering not to insert metal objects into the socket. Check that the cigarette lighter adaptor is inserted all the way into the socket and check that the fuse in the cigarette lighter adaptor is operational. If your Sapphire Plus will still not power up, please check that the cigarette lighter in your vehicle is functioning correctly.

### Replacing the Fuse

If the Sapphire stops operating, the fuse in the cigarette lighter plug may have blown – the Green LED on the cigarette lighter plug will not be illuminated. If it has blown, follow these steps and replace it with a 3 amp, 6 x 30mm fast acting fuse.

Caution: Using a fuse that does not meet these ratings or defeating fuse protection can damage your unit, the power cable, or the vehicles electrical system.

- 1. Grasp the ring near the tip of the cigarette lighter plug, and then carefully unscrew the ring by turning it counter clockwise.
  - Caution: If you must use pliers to loosen the ring, be careful not to crush the tip. Never use pliers or other tools to retighten the ring on the cigarette lighter plug.
- 2. Pull the ring straight out, then remove the metal tip and old fuse.
- 3. Check the fuse to see if it has blown. If it has, replace it.
- 4. Replace the metal tip inside the ring, then place the fuse inside the cigarette lighter plug and screw the ring back onto the plug. Make sure the metal tip is visible when you reassemble the cigarette lighter plug.

### **Charging the internal battery**

Although the Sapphire Plus can be charged using the cigarette lighter in your vehicle, you are also able to charge the unit by using the USB lead connected to your PC. When new, the battery in your Sapphire Plus is approximately 20% charged.

To charge the unit fully, connect the USB lead to the PC and the Sapphire Plus as indicated in the picture on the right. The battery light on the Sapphire Plus will illuminate and will take approximately 3 hours to charge. When the internal battery is fully charged, the red LED will turn green. Once fully charged the battery will last approximately 3 hrs during normal use.

Note: The new battery's full performance is only achieved after two or three complete charges and discharges.

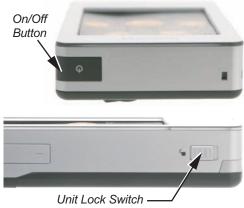


### Powering the Sapphire Plus using the built-in battery

Once Sapphire Plus is fully charged, it is ready for use. Press and hold the standby/power switch on the top of the unit for 2 seconds to switch on the device. If you wish to put the unit into standby, press the standby/power switch briefly. Press the standby/power switch briefly again to reactivate the unit from standby.

### **Unit Lock Facility**

To avoid accidentally changing any settings on the unit or switching the unit off whilst in use you have a unit lock button situated on the left hand side of the unit and is identified by a padlock symbol. When the button is pushed downwards the unit is locked and no controls can be operated. To use the units touch screen and controls move the button upwards into the unlock position.



### **Low Battery Warning**

If the Sapphire Plus is powered from the internal battery and the 'Battery Low – Please Recharge' warning is displayed on the screen, the unit has approximately 20 to 30 minutes of battery power remaining. You should either connect the cigarette lighter adaptor lead to the unit whilst in the vehicle or recharge the battery from a PC using the USB lead.

WARNING: PLEASE DO NOT USE OR LEAVE THE SAPPHIRE PLUS IN EITHER WET OR HUMID CONDITIONS, OR IN EXTREME TEMPERATURES, AS THIS COULD PERMANENTLY DAMAGE THE UNIT AND THE BATTERY. WHEN NOT IN USE DO NOT LEAVE THE UNIT ATTACHED TO THE WINDSCREEN BRACKET, ESPECIALLY WHEN THE WEATHER IS WARM, TO AVOID DAMAGE TO THE UNIT AND ALSO REDUCE THE RISK OF THEFT.

CAUTION: THERE IS A RISK OF EXPLOSION IF THE BATTERY IS REPLACED WITH AN UNAPPROVED TYPE. USING THE WRONG TYPE OF BATTERY MAY DAMAGE YOUR UNIT AND INVALIDATE YOUR WARRANTY. PLEASE DISPOSE OF USED BATTERIES ACCORDING TO LOCAL WASTE MANAGEMENT RULES AND REGULATIONS. FURTHER INFORMATION CAN BE FOUND LATER IN THIS USER MANUAL.

## **Operating Instructions**

#### 1. Starting Up

Once you have synchronised the micro SD Card and performed a download as necessary it is time to perform the first Start Up. First make sure your vehicle is parked in as open a space as possible, clear of tall trees and buildings so that the built in GPS antenna has a clear view of the sky above. Next switch the unit on by pressing and holding the standby power switch on the top of the unit for 2 seconds.

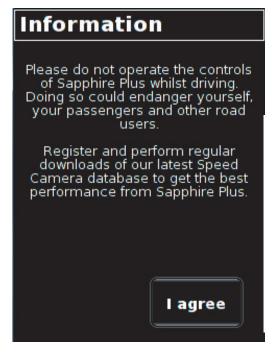
The unit will then start up and the following warning will be displayed.

Please read the warning and press



to continue.

The Sapphire Plus needs to acquire a minimum of four satellites in order to work. Once this has been achieved the Sapphire Plus will ascertain your position and this will be indicated by a green arrow icon on the on-screen map and the GPS signal strength will be shown in the bottom right hand corner of the display. The Sapphire Plus is now ready to navigate.



As the GPS engine and antenna have never been used before, the first 'Cold' start can take anywhere from 15 – 50 minutes to establish a satellite connection. Once initialised, subsequent start ups will take less time and eventually should take only a matter of minutes.



#### 2 Easy Set Up

#### 2.1 Main Menu

When you wish to input a destination or configure your Sapphire Plus press the centre of display and you will see the main menu.

There are four buttons to choose from:

- Navigate to this allows access to a sub menu for inputting and calculating your destinations.
- My favourite this allows access to a sub meny for adding and editing your own stored or personalised routes.
- **Configure** this allows access to a sub menu to alter the units settings and to personalise your unit. (Note: the Golf function is available within this sub menu)
- Exit Navigation this button will allow you to exit the navigation program and have access to the other features on the unit.

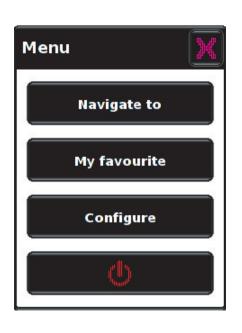
To exit the main menu press the



To return to the main menu from a sub menu press the



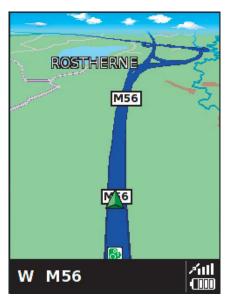
button.



Please refer to the relevant sections in this user manual for more information regarding the features described in this section.

#### 2.2 Screen settings

There are a number of map views or different types of information that can be displayed on the screen at any one time:-







3D

89 MILES

Distance to destination

• Estimated journey time between the two.

or Estimated time of arrival

2D

**20:33**рм

- press to switch

GPS Signal strength



Battery status



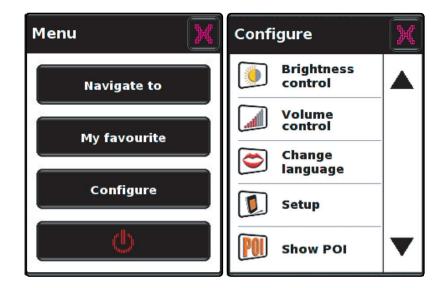


To modify the information shown:

 Access the Menu by simply touching the Sapphire Plus in the centre of the screen.

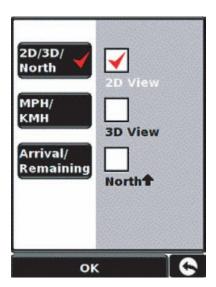


• Press the icon where you will see the list of options below.



- Select the option you wish to change on the left.
- To change a setting, simply press on the tick box to indicate which option you would like to choose.
- Continue to select each option and select your preference.
- Press at the bottom of the screen to save your preferences.

Your chosen settings will now be saved and will appear on the screen each time you use your Sapphire. If you want to switch between the Estimated Time of Arrival and Time to Destination during your journey simply touch the screen where the information is displayed and the unit will display the alternate setting and vice versa. However each time you power the device up the original setting will be displayed.

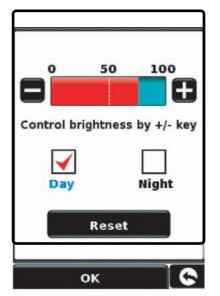




The Sapphire Plus enables you to adjust the brightness of the display and save two brightness settings: one for driving during the day and one for driving at night. To adjust the brightness setting:

- Press the centre of the display to enter the 'Menu'.
- Press the Configure button.
- Press the Brightness icon.

To set the daytime brightness select by checking the tick box with your finger and then using the and buttons to adjust the setting.



To set the **Night** setting, simply check the tick box with your finger and follow the same procedure. Once you have selected the desired brightness setting press the **Solution** button at the bottom of the screen.

Note: The icon in the bottom right hand corner of the display will return you to the configure menu if pressed but will not store any changes you have made. You need to select the order to save your changes.

### 2.4 Volume control

The Sapphire Plus volume can be adjusted using this function within the 'Configure' menu. To adjust the volume:

- Press the centre of the screen to access the 'Menu'.
- Press Configure
- Press the Volume control icon.
- To increase the volume, press the 🚹 icon.
- To decrease the volume, press the a icon.
- To test the volume before saving, press the Test icon.
- To reset the volume to the factory default, press the Reset icon.
- Press or or at the bottom of the screen to save your setting.

Note: The icon in the bottom right hand corner of the display will return you to the responsible menu if pressed but will not store any changes you have made. You need to select the ok button in order to save your changes.



Planning a route

There are several ways to plan a route on the Sapphire Plus.



- Press the centre of the screen to access the Menu.
- Press Navigate to
- Press Find by post code
- If you have the European version of the Sapphire Plus, you will need to select the first BEFORE typing the postcode. (If the correct country is already displayed, go to the next step).

Use the arrow keys on the right of the display to scroll up and down the country options. Select the country with your finger.

• Press

Enter the full postcode using the onscreen keyboard.

Please Note: The button on the keyboard is the 'Space' key. A space between the two parts of the postcode MUST be entered in order for the postcode to be recognised.

• Press the **OK** button on the keyboard.



50

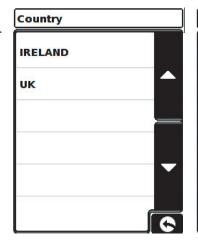
Control volume by +/- key

Reset

Test

OK

100







Return to contents

If the following message is displayed Information



the postcode has been entered incorrectly. Press and retype the postcode.

- The Sapphire Plus will display a screen showing the postcode and the street name.
- If you know the house/property number of your destination, press the
- Once you have entered the house number press the button.

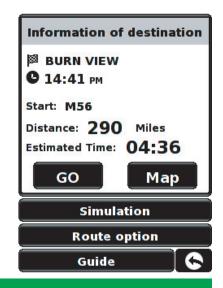
Alternatively, if you do not have a house or building number, you can navigate to a point where two roads meet instead.



• Press the **Calculate** button.

Once the calculation is complete you can either press 'Go' to start navigation, 'Simulation' to see the actual route that will be taken, 'Route Option' to change the parameters of the route or 'Guide' which will list the turn by turn instructions of the journey. The 'Summary Screen' will tell you the distance to your destination, estimated time of arrival and the estimated time it will take to complete your journey.

Please note: The summary screen is only displayed for approximately 10 seconds before the unit automatically begins to provide you with turn-by-turn instructions.



#### User advice

By subscribing to and downloading the Enigma™ Speed Camera database you will automatically be alerted to all 'Fixed' Speed Cameras and other Accident Hotspots during your journey ensuring that you are always aware of the correct speed limit whilst travelling along any particularly hazardous stretches of road.





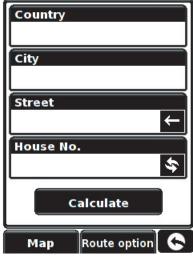
### Find by city

If you do not know the postcode but have the street name and the town or city that you would like to navigate to, then select this option.

- Press the centre of the screen to access the menu.
- Press Navigate to
- Press the Find by icon.
- If you have the European version of the Sapphire Plus, you will need to select the Gountry first BEFORE typing the postcode. (If the correct country is already displayed, go to the next step).

Use the arrow keys on the right of the display to scroll up and down the country options. Select the country with your finger.







Next press and enter the city name using the keyboard displayed.

As you begin to input the city name, the Sapphire Plus will automatically prompt you with a list of possible matches. If you can see the name of the destination you are searching for in the lower window, you can select it easily by pressing that name with your finger.

If you wish to view the list of possible destinations in full press the down arrow to the top right hand corner of the display and a list of cities will be displayed then select your destination by touching on it. Use the arrow keys on the right hand side of the display to scroll through the list.

Press the keyboard. button to return to the



and use the keyboard displayed to type in the street name.

As you begin to input the road or street name, the Sapphire Plus will automatically prompt you with a list of possible matches similar to when searching for 'City' described above. When you see the road you require select it by pressing it with your finger.

• If you wish, you can enter the property number by pressing

House No.
and then typing the house number on the keyboard.

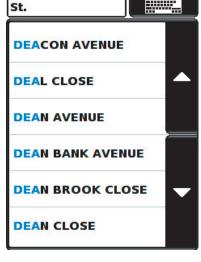
Once the house number has been selected, press the ok button.

• Press the Calculate button.

Once the calculation is complete you can either press 'Go' to start navigation, 'Simulation' to see the actual route that will be taken, 'Route Option' to change the parameters of the route or 'Guide' which will list the turn by turn instructions of the journey. The 'Summary Screen' will tell you the distance to your destination, estimated time of arrival and the estimated time it will take to complete your journey.

Please note: The summary screen is only displayed for approximately 10 seconds before the unit automatically begins to provide you with turn-by-turn instructions.







# 3.3

### **Home**

You can navigate easily and quickly from a previous journey or destination to your home, by personalising your Sapphire Plus so that a route can be calculated by pressing just a few buttons.

#### 3.3.1 Setting the 'Home' Destination

- Press the centre of the display to access the menu.
- Press Navigate to
- Press the Home icon.

The first time the displayed

Home function is used an information screen is



Press on the information window to continue, press cancel to exit. If 'Home' has already been set it can be edited in My Favourites – refer to section 4.4 on page 32.

You can search for your address by using one of the following options:

For using Find address by city or Find address by post code please refer to sections 3.1 and 3.2 on how to use these functions.

Once you have entered the home destination, a new field is available for you to create a Name for the destination.

- Press and a keyboard will be displayed with the road name you selected.
- Press the key to erase this data then input the new name using the keyboard.

Please note: You can enter a new name for the home destination using up to a maximum of sixteen characters.

• Press Save once you have entered the name.

Once your home address has been saved, your Sapphire Plus will be able to calculate a route to this address.

#### 3.3.2 Using the 'Home' Function

To calculate a route:

- Press the centre of the display to access the menu.
- Press Navigate to
- Press the Home icon.

The Sapphire Plus will display details of the destination and offer a 'Go' button and a 'Route Option' button. Press 'Go' to begin your journey.







Note: You can also change the home destination and delete the home destination from this screen.





You can navigate easily and quickly from a previous journey or destination to your Office, by personalising your Sapphire Plus so that a route can be calculated by pressing just a few buttons.

#### 3.4.1 Setting the 'Office' Destination

Press the centre of the display to access the menu.



Office function is used an information screen is The first time the displayed



ok in the information window to continue, press cancel to exit. If 'Office' has already been set it can be Press I edited in My Favourites – refer to section 4.5 on page 33.

You can search for your address by using one of the following options:

Find address by city Find address by post code For using please refer to sections 3.1 and 3.2 on how to use these functions.

Once you have entered the Office destination, a new field is available for you to create a Name for the destination.

- Press and a keyboard will be displayed with the road name you selected.
- Press the key to erase this data then input the new name using the keyboard.

Please note: You can enter a new name for the Office destination using up to a maximum of sixteen characters.

• Press Save once you have entered the name.

Once your Office address has been saved, your Sapphire Plus will be able to calculate a route to this address.

#### 3.4.2 Using the 'Office' Function

To calculate a route:

- Press the centre of the display to access the menu.
- Press Navigate to
- Office icon. Press the

The Sapphire Plus will display details of the destination and offer a 'Go' button and a 'Route Option' button. Press 'Go' to begin your journey.







Note: You can also change the Office destination and delete the Office destination from this screen.





# Recent

4



The Sapphire Plus automatically stores the last route that has been calculated, so that if you wish to return to that address you do not have to re-input all the details again.

To use this function:

- Press the centre of the display to access the menu.
- Press Navigate to
- Press the Recent icon.

The Sapphire Plus will now calculate the route to your selected location.

Once a route has been calculated, the Recent icon is replaced with a

To cancel a route that you have calculated:

- Press the centre of the display to access the menu.
- Press Navigate to

The route will then automatically be deleted.

Please Note: For the Clear route feature to operate you will need to have entered and calculated a route.

If the Recent icon is displayed a route has NOT been entered.

### Press to scroll to the next screen



# Find by favourites

The Sapphire Plus has the capacity to store up to 100 user locations. To add your favourite locations see section 4.1 on page 29.

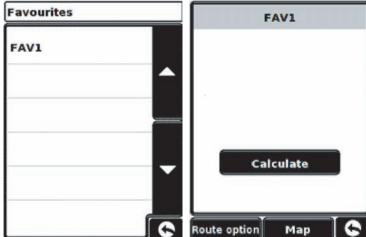
To navigate to one of your stored locations:

- Press the centre of the display to access the menu.
- Press Navigate to
- Press
- Press the Find by favourites icon.
- Select the favourite you wish to navigate to from the list provided.

The information about your chosen favourite is displayed.

- To start the journey press 'Calculate'
- To change the route parameters press 'Route Option' (see Route Options on page 43 for specific instructions).
- To view the location of the favourite, press 'Map'.
- To return to the previous page press the return arrow located on the bottom right hand corner of the display.

Once the calculation is complete you can either press 'Go' to start navigation, 'Simulation' to see the actual route that will be taken, 'Route Option' to change the parameters of the route or 'Guide' which will list the turn by turn instructions of the



Clear route icon.



journey. The 'Summary Screen' will tell you the distance to your destination, estimated time of arrival and the estimated time it will take to complete your journey.

Please note: The summary screen is only displayed for approximately 10 seconds before the unit automatically begins to provide you with turn-by-turn instructions.

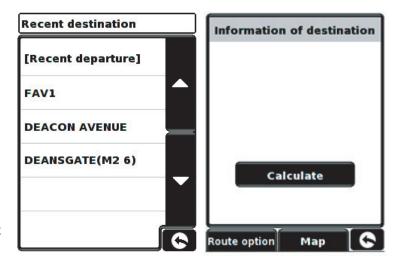


# Recent

The Sapphire Plus is capable of storing the last 32 routes that have been calculated, so that if you wish to return to an address you do not have to re-input the details again.

To calculate a route using this function:

- Press the centre of the display to access the menu.
- Press Navigate to Press icon. Press the
- Select the recent route you wish to navigate to from the list provided\*.
- \*A list of your most recent routes will be shown in chronological order. Use the arrows on the right hand side of the display to scroll up and down through the list and select the destination you would like.



- To start the journey press 'Calculate'
- To change the route parameters press 'Route Option' (see Route Options on page 43 for specific instructions).
- To view the location of the recent destination, press 'Map'.
- To return to the previous page press the return arrow located on the bottom right hand corner of the display.

Once the calculation is complete you can either press 'Go' to start navigation, 'Simulation' to see the actual route that will be taken, 'Route Option' to change the parameters of the route or 'Guide' which will list the turn by turn instructions of the journey. The 'Summary Screen' will tell you the distance to your destination, estimated time of arrival and the estimated time it will take to complete your journey.

Please note: The summary screen is only displayed for approximately 10 seconds before the unit automatically begins to provide you with turn-by-turn instructions.



(Points of Interest)

If you would like to calculate a route to a hotel, airport, restaurant or even a golf course the Sapphire Plus can calculate a route using its extensive database of POI's (Points of Interest).

To navigate using this database:

- Press the centre of the display to access the menu.
- Press Navigate to



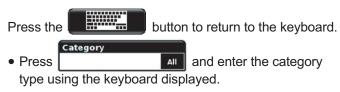






- Press the Find by POI icon.
- Press 'Country' and select 'UK'. (If 'UK' is already displayed, go to the next step). Use the arrow keys on the right to scroll up and down the country options.
- Next press 'City' and enter the city name using the keyboard displayed.

As you begin to input the city name, the Sapphire Plus will automatically prompt you with a list of possible matches. If you can see the name of the destination you are searching for in the lower window, you can select it easily by pressing that name with your finger. If you wish to view the list of possible destinations in full press the down arrow to the top right hand corner of the display and a list of cities will be displayed then select your destination by touching on it. Use the arrow keys on the right hand side of the display to scroll through the list.



If you do not know which category to type you can press the down arrow to the right of the lower window and all the category types will be displayed in alphabetical order. Use the arrows to the right of the display to scroll up and down through the category options. Once you find the category you are looking for select it with your finger.

• Press If the name of your POI is displayed in the lower window select it with your finger. Alternatively you can start typing the name to narrow the options and then select it.

All the fields are now filled in for your chosen POI.

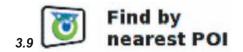
- To start the journey press 'Calculate'
- To view the location of the POI, press 'Map'.
- To change the route parameters press 'Route Option' (see Route Options on page 43 for specific instructions).
- Press to see more details about the POI.
- To return to the previous page press the return arrow located on the bottom right hand corner of the display.

Once the calculation is complete you can either press 'Go' to start navigation, 'Simulation' to see the actual route that will be taken, 'Route Option' to change the parameters of the route or 'Guide' which will list the turn by turn instructions of the journey. The 'Summary Screen' will tell you the distance to your destination, estimated time of arrival and the estimated time it will take to complete your journey.

Please note: The summary screen is only displayed for approximately 10 seconds before the unit automatically begins to provide you with turn-by-turn instructions.







This function will help you to find the nearest POI from either your 'Current Position' or a 'Different Position' within a certain radius which can specified up to a maximum of 60 miles.

3.9.1 To navigate using the **Current position** 

Press the centre of the display to access the menu.

Press Navigate to Press Press the icon. nearest POI

**Current position** 

Select

 Select the maximum radius you wish the unit to search for (the default setting is 30 miles) and then press 'OK'

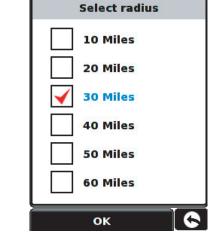
• Enter the category type using the keyboard displayed.

If you do not know which category to type, you can press the down arrow in the top right hand corner of the window and all the category types will be displayed in alphabetical order. Use the arrows to the right of the display to scroll up and down through the category options. Once you find the category you are looking for select it with your finger.

Press the button to return to the keyboard.

A list of POI's within the specified radius and category will be displayed. Use the arrows to the right hand side of the screen to scroll up and down through the options. When you find the POI that you are looking for, select it with your finger

- To start the journey press 'Calculate'
- To view the location of the POI, press 'Map'.
- To change the route parameters press 'Route Option' (see Route Options on page 43 for specific instructions).
- To return to the previous page press the return arrow located on the bottom right hand corner of the display.









Once the calculation is complete you can either press 'Go' to start navigation, 'Simulation' to see the actual route that will be taken, 'Route Option' to change the parameters of the route or 'Guide' which will list the turn by turn instructions of the journey. The 'Summary Screen' will tell you the distance to your destination, estimated time of arrival and the estimated time it will take to complete your journey.

Please note: The summary screen is only displayed for approximately 10 seconds before the unit automatically begins to provide you with turn-by-turn instructions.



#### 3.9.2 To navigate using a

Different position

• Press the centre of the display to access the menu.



• Press



Select Different position

• Press 'Country' and select 'UK'. (If 'UK' is already displayed, go to the next step). Use the arrow keys on the right to scroll up and down the country options.



As you begin to input the city name, the Sapphire Plus will automatically prompt you with a list of possible matches. If you can see the name of the destination you are searching for in the lower window, you can select it easily by pressing that name with your finger.

If you wish to view the list of possible destinations in full press the down arrow to the top right hand corner of the display and a list of cities will be displayed then select your destination by touching on it. Use the arrow keys on the right hand side of the display to scroll through the list.

Press the button to return to the keyboard.

 Press and use the keyboard displayed to type in the street name.

As you begin to input the road or street name, the Sapphire Plus will automatically prompt you with a list of possible matches similar to when searching for 'City' described above. When you see the road you require select it by pressing it with your finger.

Press the button to return to the keyboard.

Once all fields have been completed you can view the new position by pressing 'Map' at the bottom of the screen.

- Press Set
- Select the maximum radius you wish the unit to search for (the default setting is 30 miles) and then press 'OK'

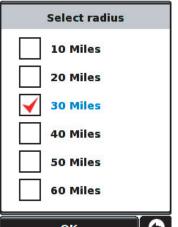














Press and enter the category type using the keyboard displayed.

Enter the category type using the keyboard displayed.

If you do not know which category to type, you can press the down arrow in the top right hand corner of the window and all the category types will be displayed in alphabetical order. Use the arrows to the right of the display to scroll up and down through the category options. Once you find the category you are looking for select it with your finger.

Press the



button to return to the keyboard.

A list of POI's within the specified radius and category will be displayed. Use the arrows to the right hand side of the screen to scroll up and down through the options. When you find the POI that you are looking for, select it with your finger

- To start the journey press 'Calculate'
- To view the location of the POI, press 'Map'.
- To change the route parameters press 'Route Option' (see Route Options on page 43 for specific instructions).
- To return to the previous page press the return arrow located on the bottom right hand corner of the display.

Once the calculation is complete you can either press 'Go' to start navigation, 'Simulation' to see the actual route that will be taken, 'Route Option' to change the parameters of the route or 'Guide' which will list the turn by turn instructions of the journey. The 'Summary Screen' will tell you

Category \_\_ Category MUSEUM MUSEUM Е В C D HIGHER EDUCATION F G Н П J **BOWLING CENTRE** Κ L N М 0 AIRPORT P S Q R T AMUSEMENT PARK U V W X ATM Z 123



the distance to your destination, estimated time of arrival and the estimated time it will take to complete your journey.

Please note: The summary screen is only displayed for approximately 10 seconds before the unit automatically begins to provide you with turn-by-turn instructions.



This function allows you to select a destination by simply selecting any road on any area of the map stored within your unit.

To navigate using this facility

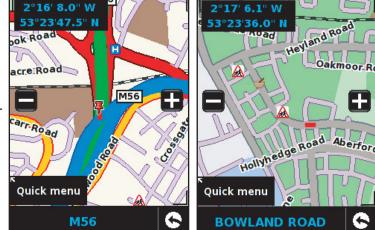
• Press the centre of the display to access the menu.

Navigate to Press Press Press the map

The screen will show a section of the map (usually of your current position with a road selected in red).

- To see a larger section of the map press the button to zoom out.
- If you would like to see the map in more detail, use the button to zoom in.

Quick menu and then press

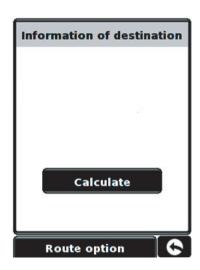


- By pressing and moving your finger on the screen you can move the map around until you find your desired location.
- When you can see the required destination, simply press on the road of the map you would like to navigate to and the road name selected will be displayed at the bottom of the screen.

Continue

- To start the journey press 'Calculate'.
- To change the route parameters press 'Route Option' (see Route Options on page 43 for specific instructions).
- To return to the previous page press the return arrow located on the bottom right hand corner of the display.

Once the calculation is complete you can either press 'Go' to start navigation, 'Simulation' to see the actual route that will be taken, 'Route Option' to change the parameters of the route or 'Guide' which will list the turn by turn instructions of the journey. The 'Summary Screen' will tell you the distance to your destination, estimated time of arrival and the estimated time it will take to complete your journey.



Please note: The summary screen is only displayed for approximately 10 seconds before the unit automatically begins to provide you with turn-by-turn instructions.

### Press to scroll to the next screen



### Re-route

The Sapphire Plus can recalculate your route by avoiding certain roads or redirecting you by distance. This facility only becomes available once you have calculated a route.

To perform a re-route:

- Press the centre of the display to access the menu.
- Press Navigate to
- Press \ twice
- Press the Re-route icon.

You can then choose how you would like to re-route your journey from the selections shown on the display.

In order to use this function on your Sapphire Plus you will need to have entered and calculated a route.

If the 🚯

Re-route icon is greyed out, a route has NOT been entered.

### 3.11.1 Avoid by road name

If you know the road name or road number, you wish to avoid, select this option.

Press Avoid by road name

You will be provided with the turn-by-turn instructions of the route that you are currently following. If the road you are looking for is not visible, press the down arrow on the right hand side of the display to see further turn-by-turn instructions.

Once you have found the road that you wish to avoid, select it with your finger.

Once the calculation is complete you can either press 'Go' to start navigation, 'Simulation' to see the actual route that will be taken, 'Route Option' to change the parameters of the route or 'Guide' which will list the turn by turn instructions of the journey. The 'Summary

Screen' will tell you the distance to your destination, estimated time of arrival and the estimated time it will take to complete your journey.

Please note: The summary screen is only displayed for approximately 10 seconds before the unit automatically begins to provide you with turn-by-turn instructions.





#### Avoid by range 3.11.2

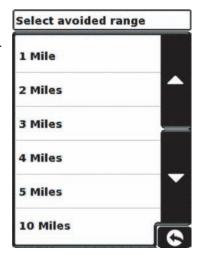
If you wish to avoid several roads from the selected route calculated by the Sapphire Plus, then this function allows you to re-calculate a route over a user defined distance, ranging from 1 mile up to a maximum of 100 miles.

To use this function:

- button the 'Select avoided range' page will be displayed. Press the Avoid by range
- Select the distance of the range you wish to avoid using your finger.

If you wish to view more range distances then press the down arrow on the right hand side of the display. Once you have selected the range you wish to avoid the Sapphire Plus will automatically re-calculate your route.

Once the calculation is complete you can either press 'Go' to start navigation, 'Simulation' to see the actual route that will be taken, 'Route Option' to change the parameters of the route or 'Guide' which will list the turn by turn instructions of the journey. The 'Summary Screen' will tell you the distance to your destination, estimated time of arrival and the estimated time it will take to complete your journey.



Please note: The summary screen is only displayed for approximately 10 seconds before the unit automatically begins to provide you with turn-by-turn instructions.

#### Clear avoided road 3.11.3

If you do not wish to use the alternative routes offered by the Sapphire Plus and you wish to return to the original Clear avoided road calculated route, press the button and the original route plotted by the Sapphire Plus will be restored. Once the re-calculation of the original route is complete the summary screen is displayed. Once the calculation is complete you can either press 'Go' to start navigation, 'Simulation' to see the actual route that will be taken, 'Route Option' to change the parameters of the route or 'Guide' which will list the turn by turn instructions of the journey. The 'Summary Screen' will tell you the distance to your destination, estimated time of arrival and the estimated time it will take to complete your journey.

Please Note: If you have already travelled some of the re-calculated route, the Sapphire Plus may produce a slightly different route from what was originally plotted.

The summary screen is only displayed for approximately 10 seconds before the unit automatically begins to provide you with turn-by-turn instructions.

Avoid by range Clear avoided road If the and have not been used, this feature is unavailable and the button will be greyed out. Clear avoided road



### Route description

After a route has been calculated and the journey has commenced, you can access the summary display again by using this function.

To view the summary screen:

- Press the centre of the display to access the menu.
- Press Navigate to Press twice Route Press the | icon.
- description In order to use this function on your Sapphire Plus you will need to have entered and

calculated a route. If the Route description icon is greyed out, Route description a route has NOT been entered.



Return to contents

From the summary display you can either press 'Go' to start navigation, 'Simulation' to see the actual route that will be taken, 'Route Option' to change the parameters of the route or 'Guide' which will list the turn by turn instructions of the journey. The 'Summary Screen' will tell you the distance to your destination, estimated time of arrival and the estimated time it will take to complete your journey.

The summary screen is only displayed for approximately 10 seconds before the unit automatically returns to providing you with turn-by-turn instructions.



The 'My Favourite' menu allows you to store destinations that you visit frequently, retrieve recently visited destinations, modify user points and edit or store your and details without having to enter the destination details each time.

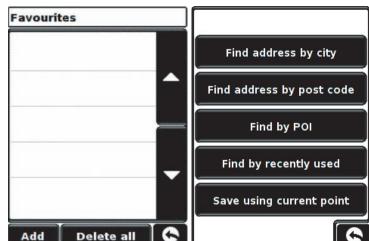


This function allows you to store a number of your more common destinations. You can store up to a maximum of 150 different destinations.

- 4.1.1 Add a favourite destination
- Press the centre of the display to access the menu.
- Press My favourite
- Press the **Favourites** icon.
- Press Add

You can now search for the destination using the following options displayed:

To find out how to use these options please refer to the applicable sections in this user manual.



Once you have entered your destination details you also have the facility to name your destination to make it easier to find.

- Press and a keyboard will be displayed with the road name of the destination you selected.
- Press the key to erase this data then input the new name using the keyboard.
- Press Save once you have entered the name.

Please note: You can enter a new name for the favourite using up to a maximum of sixteen characters.

- 4.1.2 Using a favourite destination
- Press the centre of the display to access the menu.
- Press My favourite
- Press the **Favourites** icon.
- Select the favourite destination you wish to use.
- 4.1.3 Editing/Deleting a Favourite
- Press the centre of the display to access the menu.
- Press My favourite
- Press the 
   Favourites
- Select the favourite destination you wish to edit/delete.



#### 4.1.4 To delete ALL favourites

• Press the centre of the display to access the menu.



• Press the **Favourites** icon.

• Press the Delete all button – an information box will be displayed.

• Press the **OK** button and ALL the favourites will be deleted.





# Recent destination

This function can be used to delete any or all of the recent destinations that are stored on the Sapphire Plus. The Sapphire Plus can store up to a maximum of 40 recent destinations.

#### 4.2.1 To delete individually stored recent destinations

• Press the centre of the display to access the menu.



Press the Recent destination

• Select the recent destination you wish to delete.

You can scroll through the list of recent destinations using the up, down arrows located on the right hand side of the display, and select the destination you wish to delete with your finger.

The information relating to that destination is displayed.



• Press the Delete button at the bottom of the display.

If the destination selected is not the one you wish to delete you can press the 'return' arrow located in the bottom right hand corner of the display to go back to the list and reselect the correct destination for deletion.

#### 4.2.2 To delete ALL stored recent destinations

• Press the centre of the display to access the menu.



- Press the Delete all button an information box will be displayed.
- Press the ok button and ALL the recent destinations will be deleted.

# 4.3

### **User points**

This function can be used to edit or delete any or all user stored locations that you can store in the Sapphire Plus. The unit has the facility of storing up to 100 user locations. (For further information on saving new coordinates, please refer to the section 'Save User Points' on page 40).

#### 4.3.1 Editing user points

Once a user point has been stored onto the Sapphire Plus the location requires editing so that the correct alert will be given when you approach the user stored coordinate. To edit the user point:

• Press the centre of the display to access the menu.

Press My favourite





• Select the user point you wish to edit.

You can scroll through the list of user points by using the up, down arrows located on the right hand side of the display.

The following screen is displayed.

Press Change to edit the selected 'User Point'.

Userpoint type Select the

that corresponds to the location.

To see more types press the on the display.

Please Note: If you select the user point type as 'SPECs' the 'Specs' num' option becomes available. This option is NOT available for any other location type.

- Select **Direction** to specify the compass direction of the user point.
- Select to specify the speed limit of the user point. speed
- Once you have finished editing the user point save your changes by button at the bottom of the display. OK

The new user point information has now been stored.

#### 4.3.2 Changing the name of your user point

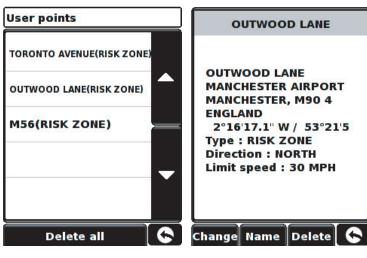
You also have the facility to name the user point to make it easier to find.

- Press the centre of the display to access the menu.
- Press My favourite
- Press the | User points icon.
- Select the user point you wish to edit.
- Press Name and a keyboard will be displayed with the road name of the destination you selected.
- key to erase this data then input the new name Press the using the keyboard.
- Press Save to store the new name.

Please note: You can enter a new name for the favourite using up to a maximum of sixteen characters.

#### 4.3.3 Delete individually stored user points

- Press the centre of the display to access the menu.
- Press My favourite
- Press the User points icon
- Select the user point you wish to delete.









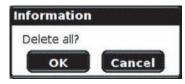
You can scroll through the list of user points by using the up, down arrows located on the right hand side of the display.

Press the Delete button at the bottom of the display.

If the user point selected is not the one you wish to delete you can press located in the bottom right hand corner of the display to go back to the list and reselect the correct user point for deletion.

#### 4.3.4 To delete ALL stored user points

- Press the centre of the display to access the menu.
- My favourite Press
- Press the | 6 **User points** icon
- Delete all button – an information box will be displayed Press the



**OK** button and ALL the stored user points will be deleted.





To set up and use this function was explained in Section 3.3 earlier in the manual. When this function is accessed from the 'My Favourite' menu, you are able to change the 'Home' location (for example if you move house) or to delete the 'Home' location.

#### 4.4.1 To change the home location

- Press the centre of the display to access the menu.
- My favourite Press
- Press the Home icon.
- Press the Change button.

You can now search for the new 'Home' location using the following options displayed:

### To find out how to use these options please refer to the applicable sections in this user manual.

Once you have entered your 'Home' location details you also have the facility to name your destination.

- Press Name and a keyboard will be displayed with the road name of the destination you selected.
- key to erase this data then input the new name using the keyboard.
- Press Save to store the new name.





Information of home

Please note: You can enter a new name for the favourite using up to a maximum of sixteen characters.

#### 4.4.2 To delete the home location

- Press the centre of the display to access the menu.
- Press My favourite
- Press the | Home icon.



• Press the **Delete** button – an information box will be displayed



• Press the **OK** button and the 'Home' location will be deleted.



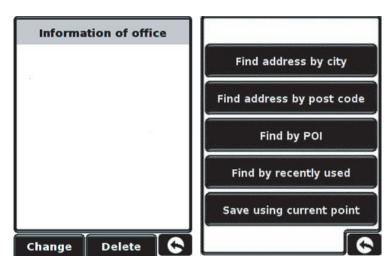
To set up and use this function was explained in Section 3.3 earlier in the manual. When this function is accessed from the 'My Favourite' menu, you are able to change the 'Office' location (for example if you move house) or to delete the 'Office' location.

#### 4.5.1 To change the Office location

- Press the centre of the display to access the menu.
- Press My favourite
- Press the Office icon
- Press the **Change** button.

You can now search for the new 'Office' location using the following options displayed:

To find out how to use these options please refer to the applicable sections in this user manual.



Once you have entered your 'Office' location details you also have the facility to name your destination.

- Press Name and a keyboard will be displayed with the road name of the destination you selected.
- Press the key to erase this data then input the new name using the keyboard.
- Press save to store the new name.

Please note: You can enter a new name for the favourite using up to a maximum of sixteen characters.

#### 4.5.2 To delete the Office location

- Press the centre of the display to access the menu.
- Press My favourite
- Press the **Office** icon.
- Press the Delete all button an information box will be displayed



• Press the **OK** button and the 'Home' location will be deleted.

4.6 Advanced - Setting your Home or Office address using 'Save using current point'

It is also possible to create a 'Home and 'Office' location using your current coordinates if you are situated at your home or office whilst setting up your unit.

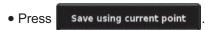
• Press the centre of the display to access the menu.





Press ok in the information window to continue.

### If you altering an existing 'Home or 'Office' location press Change



A map will displayed with a road highlighted in red closest to your current position. The name of the road selected will be displayed at the bottom of the display. If this is not correct, select the correct road with your finger.

- Press Quick menu and Continue .
   Press OK
- The Sapphire Plus will automatically save this location as your 'Home' or 'Office' destination.





The configure menu is used to customise the operation and appearance of your unit.

To access the configure menu:

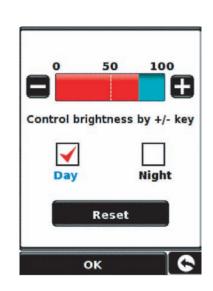
- Press the centre of the display to access the menu.
- Press Configure .

# 5.1 Brightness control

The Sapphire Plus enables you to adjust the brightness of the display and save two brightness settings: one for driving during the day and one for driving at night. To adjust the brightness setting:

- Press the centre of the display to enter the 'Menu'.
- Press the **configure** button.
- Press the Brightness icon.

To set the daytime brightness select by checking the tick box with your finger and then using the and buttons to adjust the setting.





To set the Night setting, simply check the tick box with your finger for and follow the same procedure. Once you have selected the desired brightness setting press the button at the bottom of the screen. OK

Note: The icon in the bottom right hand corner of the display will return you to the menu if pressed but will not store any changes you have made. You need to select the button in OK order to save your changes.



The Sapphire Plus volume can be adjusted using this function within the 'Configure' menu. To adjust the volume:

- Press the centre of the screen to access the 'Menu'.
- Press
- Volume icon. Press the I
- To increase the volume, press the 🚹 icon.
- To decrease the volume, press the licon.
- To test the volume before saving, press the icon. Test
- To reset the volume to the factory default, press the Reset icon.
- Press at the bottom of the screen to save your setting.

Configure Note: The icon in the bottom right hand corner of the display will return you to the menu if pressed but will not store any changes you have made. You need to select the button in order to save your changes.

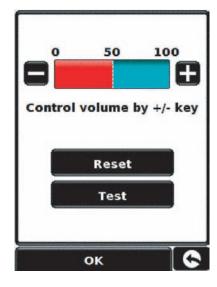


Your Sapphire Plus comes with a choice of voice prompts and alerts in several languages. Changing the language also changes the language of the menu items as well on the unit. To use this facility:

- Press the centre of the screen to access the 'Menu'.
- Press Configure
- Change language icon. Press the
- Using the left and right arrows search for the voice you require.
- If you would like to listen to a sample of any voices simply press the button
- Press to save your setting.



**Setup** function allows you to customise the visual information provided by the navigation screen. To alter any of these settings:



Change language

ane (English)

OK



- Press the centre of the screen to access the 'Menu'.
- Press Configure
- Press the Setup icon.
- Select the option you wish to change on the left.

There are number of different pieces of information that you can have displayed on the navigation screen at any one time as follows:



OK This option allows you to select the view of the map that you would like to have displayed. The 3D navigation view is displayed as the factory default and displays the map, calculated routes, Points Of Interest and safety camera data (if subscribed to) from a 3D perspective.

This facility customises the map view between:







2D/3D/

North

MPH/ **KMH** 

Arrival/ Remaining

North 1

To make your selection, touch the relevant tick box with your finger.

MPH/ 5.4.2 KMH

This option allows you to switch the information on the Sapphire Plus between imperial and metric measurement.

To make your selection, touch the relevant tick box with your finger.

Arrival/ 5.4.3 Remaining

This option allows you to display either the estimated time of arrival (ETA) or the estimated remaining time left for your journey towards the bottom of the navigation screen.

To make your selection, touch the relevant tick box with your finger.

OK To save any of the changes press the button at the bottom of the display.

If you wish to keep the settings unchanged you can exit the bottom right hand corner of the display.



**Setup** menu by pressing located in the



Your new settings will now be saved and will appear on the screen each time you use your Sapphire Plus.





The Sapphire Plus comes complete with a comprehensive list of POI's (Point's of Interest). You can search for addresses using POI's and save POI's in your list of favourites. You can also choose which of the POI's you would like to have indicated on your map. As standard ALL POI's are shown, however this list can be edited within the POI Menu.





• Press the | Show POI icon.

The screen will now show a list of POI's stored on your unit with a box to the left of each type of POI. Simply press the tick box to select or deselect the POI. A red tick in the box indicates that the POI will appear on your map, an un-ticked box will remove the POI from the map view. To scroll through the list of POI's you can press either the up or down arrows located on the right hand side of the display.



Show POI AMUSEMENT PARK ATM **AUTOMOBILE CLUB** oĸ

To save any of the changes press the



button at the bottom of the display.

If you wish to keep the settings unchanged you can exit the | Show POI menu by pressing | located in the bottom right hand corner of the display.

**Press** to scroll to the next screen



Auto Scale is switched 'On' by default during manufacture. Auto Scale automatically magnifies the map as you approach a junction or roundabout, where you may need to make a turning, so that you can see it in more detail.

Auto Scale can be turned on and off as you wish. To change this setting:

- Press the centre of the screen to access the 'Menu'.
- Press
- Press
- Press the icon.

To make your selection, touch the relevant tick box with your finger.

To save any of the changes press the button at the bottom OK of the display.

Auto scale

If you wish to keep the settings unchanged you can exit the the bottom right hand corner of the display.



Auto menu by pressing located in





Camera

In order for this feature to operate you will need to subscribe to and download the Enigma™ Camera Database onto your Sapphire Plus. See 'Registering your Sapphire Plus' (Page 6) and 'System Requirements & Downloading' (page 9) for further details.

This function allows you to personalise the camera alert settings that you will receive during operation. To alter the camera alert settings:

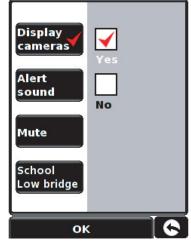
• Press the centre of the screen to access the 'Menu'.



• Press .

• Press the Camera icon.

A list of options are displayed on the left hand side of the screen. To change any of the settings select the relevant option on the left and a tick will appear next to the option to confirm your selection.



#### Display 5.7.1 cameras

You can choose between the following options:

A safety camera visual warning will be displayed on the left hand side of the navigation screen as they are approached.

No fixed speed safety camera warnings are displayed on the navigation screen. To make your selection, touch the relevant tick box with your finger.

### 5.7.2 Alert sound

You can choose between the following options:

The unit will emit an audible alert when you approach a fixed speed safety camera.

No audible alert is emitted.

#### Beep tone

This function allows you to change the audible camera alert tone to either a or a tone

To make your selection, touch the relevant tick box with your finger.

# 5.7.3 Mute

You can choose between the following options:

#### **Smart Mute**

The unit will only emit an audible tone if you are travelling above the speed limit of the fixed speed safety camera location\*\*.

The unit will emit a warning irrespective of the speed of the vehicle (the vehicle must be travelling above 20 mph).

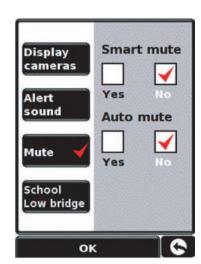
\*\* A visual warning will always be given.

#### **Auto Mute**

The unit will provide an audible alert at your set audible level but will then reduce this alert to a lower level after a few seconds when you are approaching a safety camera

Sapphire will continue to emit a tone at a constant audio level until the camera has been passed.

To make your selection, touch the relevant tick box with your finger.



SCHOOL 5.7.4

You can choose between the following options:



Provided you have selected the option to download schools on the Sapphire Plus updater software, this feature enables the unit to alert you when you are near a primary school\*.



The unit will not provide alerts of Primary schools.

Schools are indicated on the Sapphire Plus display by the 🚵 icon.



\*Please note: The Sapphire Plus will only provide alerts to Primary Schools at the following specified times: 08:30 - 09:30; 12:00 - 13:00 and 15:30 - 16:30.

To make your selection, touch the relevant tick box with your finger.

To save any of the changes press the button at the bottom OK of the display.

If you wish to keep the settings unchanged you can exit the the bottom right hand corner of the display.



Camera menu by pressing ( located in







If you deviate from the calculated route, the Sapphire Plus will automatically recalculate a route without any user intervention. To indicate rerouting is in progress the Sapphire Plus will emit an audible tone.

This function allows you to alter the audible alerts provided during navigation. By default, this option is switched 'ON'. To alter this setting:

- Press the centre of the screen to access the 'Menu'.
- Press Configure
- Press
- Press the Alert icon.

You can choose between the following options:

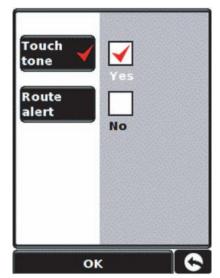


The re-route tone will be emitted during recalculation.



No re-route tone will be emitted.

To make your selection, touch the relevant tick box with your finger.



To save any of the changes press the



button at the bottom of the display.

If you wish to keep the settings unchanged you can exit the the bottom right hand corner of the display.



Alert menu by pressing \( \bigcirc \) located in







You can check the health of the GPS connection of your unit at any time as well as being able to see the exact coordinates of your current position by using this feature.



• Press the centre of the screen to access the 'Menu'.

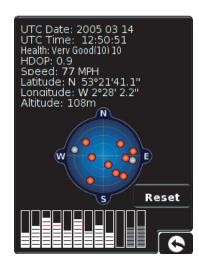


• Press

• Press the GPS status icon.

Your current GPS status will then be displayed. If you wish to revert the GPS engine to the factory default, press the Reset button.

If you wish to exit the status menu by press located in the bottom right hand corner of the display.





This function allows you to choose between the alternative colour schemes that are available for the maps used in your Sapphire Plus system (several of which are most suitable for use at night). To access this facility:

• Press the centre of the screen to access the 'Menu'.



- Press .
- Press the 
   Change icon.

Use the arrows beneath the map display to cycle through the different colour schemes. There are nine colour schemes to choose from.

To save the changes press the **ok** button at the bottom of the display.

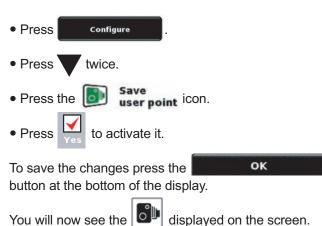
If you wish to keep the settings unchanged, you can exit the map colour menu by pressing located in the bottom right hand corner of the display.

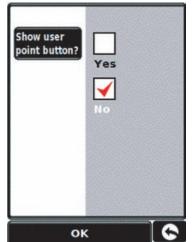




As mentioned earlier in this user manual you have the facility to store, edit and delete on the Sapphire Plus. (For more information regarding User Points, please refer to Section 9.4 later in the user manual). Before you can store any user points onto your Sapphire Plus, you need to activate the button that will allow you to do this.

• Press the centre of the screen to access the 'Menu'.

















If you subscribe to the Enigma™ camera database, you will also be able to download a full-colour hole-by-hole guide of selected golf courses, giving distances from your current position to the flag and key hazards. You are able to download and store up to twenty golf courses onto the Sapphire Plus.

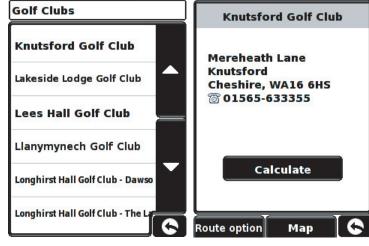
This is an optional feature. In order to utilise this feature you will need to subscribe to the Enigma™ camera database. See 'Registering your Sapphire Plus' (Page 6) and 'System Requirements & Downloading' (page 9) for further details.

#### 5.12.1 Navigating to a selected Golf course

As well as providing data for a selected golf course the Sapphire Plus also has the facility to navigate you directly to the golf course. To navigate to your selected golf course:

- Press the centre of the screen to access the 'Menu'.
- Configure Press
- Press twice.
- Press the Golf icon.
- Select the golf course that you wish to navigate to the following dialogue box will be displayed.





- Route a summary screen will be displayed showing further information of the selected golf course Press
- To start the journey press 'Calculate'
- To view the location of the POI, press 'Map'.
- To change the route parameters press 'Route Option' (see Route Options on page 35 for specific instructions).
- To return to the previous page press the return arrow located on the bottom right hand corner of the display.
- Press and a route summary screen will be displayed. Calculate

From the summary display you can either press 'Go' to start navigation, 'Simulation' to see the actual route that will be taken, 'Route Option' to change the parameters of the route or 'Guide' which will list the turn by turn instructions of the journey. The 'Summary Screen' will tell you the distance to your destination, estimated time of arrival and the estimated time it will take to complete your journey.

The summary screen is only displayed for approximately 10 seconds before the unit automatically returns to providing you with turn-by-turn instructions.

To return to the previous page press the return arrow located on the bottom right hand corner of the display.





PLEASE NOTE: To extend the battery life on the Sapphire Plus whilst using the Golf function:

- Ensure that the battery is fully charged before use.
- In-between shots switch off the screen by lightly pressing the power button once.
- Use the unit lock button so that you do not change functions and settings inadvertently whilst the unit is carried within your pocket.

After you have arrived at your selected golf course you can now utilise this facility.

- Press the centre of the screen to access the 'Menu'.
- Press Configure .
- Press twice.
- Press the Golf icon.
- Select the golf course that you wish to navigate to the following dialogue box will be displayed.



- Press OK
- Depending on the golf course you are using you will be offered a selection of tee colours similar to the screen on the right.
- Select the coloured tee appropriate to the game you are going to play.

The following dialogue box will be displayed:

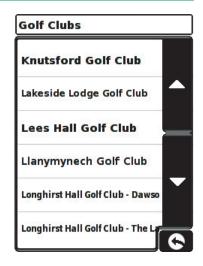


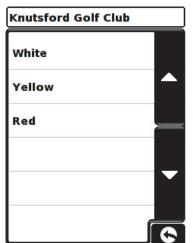
- If you are at the beginning of the course press
- If you are resuming play on the course, press Select and select the hole that you wish to resume at.

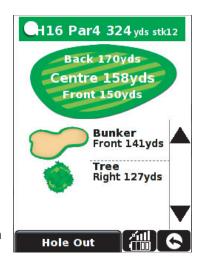
**OK** 

- You will now see a summary screen displaying:
  - The hole number.
  - What Par the hole is.
  - The overall distance of the hole.
  - The stroke index.
  - The distance to the back, the centre and the front of the green from the tee off point.
  - Any obstacles that you will encounter along the course.

As you progress along the course the Sapphire Plus will update the distance to the green and any obstacles that you may encounter.











Version

This option allows you to view the hardware and software version numbers of your unit. To view this information:

• Press the centre of the screen to access the 'Menu'.

• Press Configure .

• Press twice.

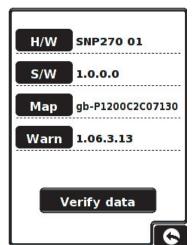
• Press the **Version** icon.

H/W Displays the hardware version of the Sapphire Plus.

S/W Displays the current software version of the Sapphire Plus operating system.

Map Displays the current map version.

warn Displays the date the Enigma™ camera database was last downloaded\*.



\*If you do not subscribe to the Enigma™ camera database or the unit has never been downloaded the message 'No camera data available' will be displayed.

#### Verify data

If you wish to check the reliability of the software data on your SD card then press this button and the Sapphire Plus will then perform a 'system check' to ensure that the SD card information is at optimum efficiency.

# Route option

If you would like to personalise your route, press the Route option button, before pressing the calculate button. This will give you a choice of calculating a route that takes the shortest time or the shortest distance and will also allow you to calculate a route that avoids any Toll Roads and Motorways if necessary.

There are a number of different options available to enable you to select either the most efficient route for you to take or to enable you to personalise the route calculated. The following options are available every time you program a route, whether you search by Post Code, City or by a POI.

Simply check the tick box with your finger the feature you would like to activate.

The choices are as follows:





## Shortest time

This option will calculate a route based on time using a combination of Motorways, 'A Roads' and 'B Roads' as necessary. The route is calculated by the Sapphire Plus to navigate you to your destination in the shortest time possible whilst adhering to the national speed limits.

# 6.1.2 Shortest distance

This option will navigate you to your destination using a combination of roads calculated to cover the least number of miles possible. It may be the most direct route but it could take you longer to arrive!

Please note: Of the two options described above only ONE option can be selected during the Route Option configuration.

# 6.1.3 Avoid tollway

If you want to calculate a route avoiding any type of Toll Roads, select this feature before calculating your route. Press again to deselect.



If you would like to take a more leisurely journey with the chance of a more picturesque view then select the 'Avoid Motorway' option and your route will be calculated accordingly. Press again to deselect.

Please note: The 'Avoid Tollway' and 'Avoid Motorway' options can be used in conjunction with each other.

Other routing options are:

# 6.2 Navigate avoiding road

Please note: This option can only be used once a route has been calculated. If a route has not been calculated then this button will be greyed out Navigate avoiding road.

# 6.2.1 Avoid by road name

If you know the road name or road number you wish to avoid, then select this option.

Press Avoid by road name

You will be provided with the turn-by-turn instructions of the route that you are currently following. If the road you are looking for is not visible, press the down arrow on the right hand side of the display to see further turn-by-turn instructions.

• Once you have found the road that you wish to avoid, select it with your finger.

Once the calculation is complete you can either press 'Go' to start navigation, 'Simulation' to see the actual route that will be taken, 'Route Option' to change the parameters of the route or 'Guide' which will list the turn by turn instructions of the journey. The 'Summary Screen' will tell you the distance to your destination, estimated time of arrival and the estimated time it will take to complete your journey.



Please note: The summary screen is only displayed for approximately 10 seconds before the unit automatically begins to provide you with turn-by-turn instructions.

# 6.2.2 Avoid by range

If you wish to avoid several roads from the selected route calculated by the Sapphire Plus, then this function allows you to re-calculate a route over a user defined distance, ranging from 1 mile up to a maximum of 100 miles.

To use this function:

- Press the Avoid by range button the 'Select avoided range' page will be displayed.
- Select the distance of the range you wish to avoid using your finger.

If you wish to view more range distances then press the down arrow on the right hand side of the display. Once you have selected the range you wish to avoid the Sapphire Plus will automatically re-calculate your route.

Once the calculation is complete you can either press 'Go' to start navigation, 'Simulation' to see the actual route that will be taken, 'Route Option' to change the parameters of the route or 'Guide' which will list the turn by turn instructions of the journey. The 'Summary Screen' will tell you the distance to your destination, estimated time of arrival and the estimated time it will take to complete your journey.



Please note: The summary screen is only displayed for approximately 10 seconds before the unit automatically begins to provide you with turn-by-turn instructions.

#### Clear avoided road

6.2.3

If you do not wish to use the alternative routes offered by the Sapphire Plus and you wish to return to the original calculated route, press the clear avoided road button and the original route plotted by the Sapphire Plus will be restored.

Once the re-calculation of the original route is complete the summary screen is displayed. Once the calculation is complete you can either press 'Go' to start navigation, 'Simulation' to see the actual route that will be taken, 'Route Option' to change the parameters of the route or 'Guide' which will list the turn by turn instructions of the journey. The 'Summary Screen' will tell you the distance to your destination, estimated time of arrival and the estimated time it will take to complete your journey.

Please Note: If you have already travelled some of the re-calculated route, the Sapphire Plus may produce a slightly different route from what was originally plotted.

The summary screen is only displayed for approximately 10 seconds before the unit automatically begins to provide you with turn-by-turn instructions.

If the Avoid by road name and Avoid by range have not been used, this feature is unavailable and the button will be greyed out Clear avoided road.

## 6.3 Navigate via location

If you would like to calculate a route to a destination but want to go via a specific location along the way you can use this function. Simply input the details of your final destination as usual but press the 'Route Option' button in the summary screen and then select the 'Navigate Via Location' button.

You are provided with the following search options:

To find out how to use these options please refer to the applicable sections in this user manual.

Once you have found the address or location you would like to go to via your route, press the set button. A red tick is now displayed on the button.

Now press the button followed by the 'Calculate' button.

If you would like to check the route calculated prior to departure press the 'Guide' button on the Summary screen which will give you a list of each turn by turn instruction from the start of your journey to the end.

# Find address by city Find address by post code Find by POI Find by recently used

## 6.4 Change start position

You can use this function if you would like to calculate a route but from a different location to the one you are currently at. First input your destination address as normal but when you reach the Summary page, press the Route option button.

Now press the **Change start position**. You are provided with the following search options:

To find out how to use these options please refer to the applicable sections in this user manual.

Once you have found the new starting point, press the set button

The Change start position is now highlighted with a red box. Change start position

Now press the Calculate button and the Sapphire Plus will calculate the route.



#### 6.5 Summary Screen

The summary screen provides you with the information of your intended route such as distance to destination and estimated time of arrival for example and gives you the option of making any changes or viewing the route prior to commencing your journey.

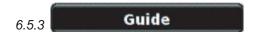


Simulation Press the button and your Sapphire Plus will take you through the calculated journey step by step with full on screen and voice instructions.

Please Note: If at any time you wish to cancel the simulation press the return arrow located in the bottom right hand corner of the display.



The Route option function can be accessed from this page, this allows you to tailor your journey using options such as Shortest time or Shortest distance Please refer to the Route option section of this manual for more details.



If you would like to check the turn by turn instructions of the route calculated prior to departure press the button on the Summary screen.

Runcorn Roa

∕all.

Delph Lane

Daresbury science

Map

Information of destination

M GASKELL STREET

Start: CHICAGO AVENUE

Estimated Time: 00:23

**Simulation** 

**Route option** 

Guide

Distance: 20.6 Miles

O 10:22 AM

GO

#### **Quick Access Menu**

A small on-screen Menu can be launched by touching the screen anywhere along the top 10mm of the display. See diagram on the right.

The quick access menu will drop down automatically. If no other button on the drop down box is pressed the drop down box disappears after approximately three seconds.

From this menu you can:

- Zoom closer in, or zoom further out from the map.
- Mute or alter the audio level
- By pressing the like icon you can manipulate the map
- Switch between the 2D, 3D and North views.
- Switch between day and night settings
- · Switch off the speed camera location facility.



Selecting this option opens the Volume menu whereby you can increase or decrease the audio level of the unit.



To adjust the volume, use your finger to press either the + button to increase the volume or the button to decrease the volume.



Please note that this new setting is only temporary and if the Sapphire Plus is switched off and then back on the audio level returns to either the factory default or your personalised setting.

If you press the speaker icon as indicated, you can turn off the audio on the unit completely.



symbol is displayed in the top left hand corner of the display to indicate that the sound has been switched off.

To switch the sound back on press the screen near the top of the display and select the speaker icon or the volume controls to restore audio on the unit.



icon. Press either the



Return to contents





By pressing this icon you can manipulate the map by touching and moving your finger on the screen.





Night Settings

Bright colours are normally used for the mapping display so that you can see the map more clearly, even in bright sunlight. When it is dark outside however, you may want to switch to the Night Mode as the daytime setting will be too bright.

The navigation view will then be displayed using dark and subdued colours that will not interfere with your night vision.

Use Day to revert to the original colour scheme.

Please note: If you switch the unit off and then back on the display reverts to your previous personalised setting.



Camera Alerts

#### (Only applicable if you have subscribed to the Enigma™ Camera Database)

This function allows you to temporarily disable the safety camera alerts. If you press the camera alert on or off.



icon you can turn the



symbol is displayed in the top right hand corner of the display to indicate that the alert has been switched off.

To restore the camera alerts press the top of the Sapphire's display to show the drop down menu and then press the icon.



Please note: If you switch the unit off and then back on the display reverts to your previous personalised setting.







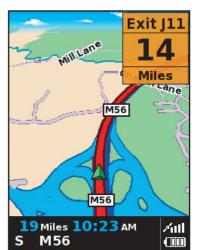
Reduce Function

The map on the display can be magnified or reduced by pressing on the buttons displayed when the drop down menu. This will also show the quick menu at the base of the display.

#### 8.0 Understanding the Mapping Screen Distance to next junction or instruction

Whilst navigating a calculated route the Sapphire Plus display will show an orange information box. This box will tell you the next road you should be travelling on and the distance to that turn. The screen will also show you either the expected time of arrival or the time left to go. The distance left to your destination will also be displayed.

The red line on the map indicates the route you will be taking, clearly and precisely.



#### Next turning or instruction

As you approach the next turning or instruction, the orange window will indicate the exact action that you need to take.

For more information on Speed Camera alerts, refer to the Speed Camera Alerts section of this manual.



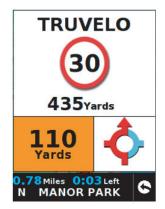
#### 9.0 Speed Camera Alert Patterns

To enable your Sapphire Plus to alert you to Fixed Speed Cameras and Accident Black spots you will have to register and download the Enigma™ Camera Database.

#### 9.1 Fixed Speed Safety Cameras

As you approach, a fixed speed safety camera the unit will begin to provide both a voice alert stating the type of camera you are approaching and the fixed speed limit for that camera and a visual alert displaying the same information. The unit will also provide an audible tone (either a Soft or Hard beep depending on your personalised setting) and the Sapphire Plus will provide updated information indicating the distance to the camera. As you move closer to the camera the 'beeping' will quicken. Once you have passed the fixed speed camera location, the unit will reset ready to alert you to the next potential accident black spot.

To cancel an alert press the camera alert section of the screen the denotes that the alert has been muted



#### 9.2 Risk Zones

The alert for a Risk Zone is the same as the Fixed Camera Alert.

#### 9.3 SPECs Safety Camera Systems

Due to the fact that the SPECs camera incorporates a series of cameras that monitor a vehicles average speed over a fixed distance, a different alert pattern has been devised to ensure that your concentration is maintained throughout the danger zone.

When approaching the first camera in the SPECs system your Sapphire Plus will begin to alert you at approximately 700 yards with a display indicating 'SPECS START' and emitting an audible alert.

The display will indicate the speed limit at this point and then count down the remaining distance to the location of the camera. The unit will then emit an audible alert and flash 'SPECS' every few seconds to remind you that you are still within the 'SPECS' system.

The Sapphire will indicate the end of the SPEC's sequence by displaying 'SPECS END' and emitting an audible alert.

If after thirty seconds you do not pass another camera, for instance if you have turned off the road without passing the last camera in the SPEC's sequence, the warning will no longer be displayed.

Please Note: If you join a road in the middle of a SPECs series you will automatically get a visual and audible alert, indicating the type of camera, 300 yards before the first camera that you pass.







#### 9.4 Saving User Points

If in the unlikely event that you pass the location of a safety camera and your Sapphire Plus does not provide you with an alert, you have the opportunity to store the coordinates of that location manually.

Simply park safely and as close as possible to the site, then press the close for approximately two seconds. The following dialogue box will be displayed.



Press the ok button to store the new location or press cancel if you do not wish to store the new user point.

#### User Points are displayed on the map as Green Camera icons



For the Sapphire Plus to alert you to a user point correctly the user point will need to be edited with the correct information such as the user point type and speed. (the direction is saved automatically). Please refer to 4.3.1 Editing User Points for full editing instructions.

#### 9.4.1 Troubleshooting - Saving New User Points

When you attempt to save a User Point and the Information window with 'Save user point?' is not displayed it means that the memory in your Sapphire Plus is completely full. If you want to store any different coordinates, you will have to either delete some or all of the existing coordinates stored in the unit's memory.

If you have subscribed and downloaded the Enigma™ camera database on to your Sapphire Plus you will be unable to store User points if your are in close proximity to fixed cameras which are already in the database and are shown as

For more information on deleting user points, please refer to the relevant sections in this user manual.

#### 9.5 Fixed Camera Pre-Alert Setting

The pre-alert setting means that you will receive an audible and a visual alert of a fixed speed camera or risk zone at an automatically preset distance when utilising GPS. Auto-range simply selects the correct alert distance to each camera detected depending on the speed limit of the road the camera is situated on. The different alert distances are shown below.

Detection distances for Fixed Cameras Detection distances for Risk Zones

Speed Limit	Pre-Alert	Speed Limit	Pre-Alert
20 or 30mph	200m	20 or 30mph	300m
40mph	250m	40 or 50mph	500m
50mph	300m	60 or 70mph	500m
60mph	400m		
70mph	500m		

# Troubleshooting sapphire Downloads

If you are having any difficulty in performing a download onto your Sapphire Plus unit it is advisable to refer to the checklist in Section A first before contacting us.

If you are still unable to perform a download after following all of this checklist then please send an email to <a href="mailtosupport@snooper.eu">support@snooper.eu</a> stating the nature of your difficulty. To expedite your enquiry please supply as much detail as possible including your contact details, Sapphire Plus serial number, PC operating system, error codes and any other relevant information. One of our technicians will reply as soon as possible.

Alternatively you can contact our Technical Helpline on 0870 787 0700 and select Option 3.

This troubleshooting guide is in two sections; Section A is in the form of a checklist that will assist you with resolving common download problems. Section B consists of a few possible reasons and possible solutions to error messages that may be displayed by the operating system or the software whilst you are trying to perform a download.

#### **SECTION A**

#### 1. Have you registered your Sapphire Plus unit?

You will not be able to download the database unless the Sapphire Plus is registered. If the unit has not been registered, a message will appear on the software informing you that the device is not enabled. Please telephone our registrations team on 0870 787 0700 and select Option 1 to register your unit; or alternatively register online at www.snooperneo.co.uk.

#### 2. What operating system are you using on your computer?

The Sapphire Plus download software will only work on the following Windows operating systems: **Windows 2000, Windows XP and Windows Vista.** 

The software will not work on Windows 95, 98, 98SE and Millennium; Apple Macintosh operating systems are not supported.

To determine which operating system you have on your computer:

- a) Right click on the 'My Computer' icon on your desktop and select 'Properties' from the drop down menu.
- b) When the 'System Properties' dialogue box opens, the 'General' tab is selected by default. Under the heading of 'System' the operating system is displayed.

If you do not have a 'My Computer' icon on your desktop you can find this information by going to the 'Control Panel' and double left clicking the 'System' icon. The 'System Properties' window will then be displayed as outlined in 'b' above.

#### 3. Is the USB cable supplied with the Sapphire Plus connected correctly?

Please make sure the USB lead has a secure connection to the PC. Ensure the smaller connector is plugged into the USB socket on the underside of the unit. Only plug the USB lead into the Sapphire Plus once you see the 'Safety Information Screen' after turning the Sapphire 'ON'.

#### 4. Have you installed the Sapphire Plus download software onto your PC?

If you have not installed the download software you will not be able to perform a download to your Sapphire Plus. Once the software is installed there will be a new icon in your system tray, which is located at the bottom right hand side of your desktop near the system clock. The icon is similar to this:

Please check to see if you have the latest version of the software by visiting <a href="http://www.snooperneo.co.uk/software.cfm">http://www.snooperneo.co.uk/software.cfm</a> to check what software version you have, double left click the Sapphire Plus icon in your system tray, look at the top of the window that opens and you will see the version number in brackets.

In this illustration the version number is (v1.1.0).

#### 5. Have you connected the computer to the internet?

The download software has to download a file directly from our server and this can only be done if an internet connection is present. Therefore make sure that your PC is connected to the internet by either establishing a dial up connection or signing in to your broadband internet account before you begin to download the database to your Sapphire Plus.

#### 6. What version of Internet Explorer / Netscape Navigator are you using?

The software will only operate if you have Internet Explorer or Netscape Navigator 6 or above.



To check what version of Internet Explorer you have; open your browser, click on the 'Help' menu and select 'About Internet Explorer'. This should now display what version you currently have installed. If you have a version older than 6 (e.g. 4.5), open your browser, click on 'Tools' and select 'Windows Update'. This will take you to the Microsoft website where you can download the latest version of internet explorer.

To check what version of Netscape Navigator you have: open the browser, click on the 'Help' menu and select 'About Netscape Navigator'.

#### **SECTION B**

This section is for supplying possible reasons and solutions to problems you may be experiencing whilst trying to down load the database to your Sapphire Plus. If after completing all the checks in Section A and you are still experiencing difficulty or have received an error message please read through the following:

#### 1. ERROR MESSAGE: "Initialisation Error" or "Error 429: Active X Cannot Create Object"

If the Sapphire Plus Updater program results in either of the above error messages and you are up to date with your Windows Critical Updates and Service Packs then you may need to install Windows Script 5.6 for Windows 2000 and XP from Microsoft which isn't included in the Windows Update Website.

Open up your internet browser and go to the Microsoft website. Type 'Windows Script 5.6' in the search field located in the top right hand corner of the page. The first result will provide a link that will allow you to download the software patch. Once downloaded you will need to install it.

#### 2. ERROR MESSAGE - 'The device has not been enabled yet.'

Please refer to Step 1 in section A for further details.

#### 3. ERROR MESSAGE - 'There was a problem connecting to the Performance Products server...'

If you get an error message as described above this normally means that there is something blocking communication between the software, most typically a firewall, and the Enigma™ server. Windows XP is supplied with a built in 'Internet Connection Firewall'. Depending upon which Service Pack you have for this operating system you will need to access the firewall settings and allow access for the software. We recommend updating to Service Pack 2 as this will allow easier configuration. Please refer to Step 3 in Section A for how to determine what Service Pack your windows XP Operating System has.

If you do have a Firewall on your computer the Sapphire Plus Updater software may appear to stop and it is at this point that your Firewall software will inform you that the Sapphire Plus Updater software is trying to access the internet. Please make sure that you grant/allow/permit access through the Firewall.

Please read the messages supplied by your Firewall software carefully before choosing your option. If you do not allow the program access to the internet through the Firewall, the download process will fail.

If no message was prompted by the firewall software uninstall and then re-install the software and perform a download again.

Warning: We do not recommend disabling your firewall software in order to perform a download to your Sapphire Plus, nor can we provide advice on how to alter the settings on third party software, nor can we be held responsible for any action taken by the PC user that makes the PC more vulnerable to malicious viruses, software and computer hackers. Any changes made to the PC firewall settings are solely at the PC user's discretion. We would recommend contacting the third party software manufacturer for further information of how to configure the firewall software.



PProcessor (CPU) Samsung 2440A 400Mhz
OS Windows CE 5.0 Core Version

Memory Built in NAND Flash 256MB Samsung SLC

SDRAM 64MB

Memory Card T- Flash (Micro SD) Card 256MB (UK & Ireland)

T- Flash (Micro SD) Card 2GB (Western Europe)

GPS Receiver SiRF Star III

GPS Antenna Embedded Patch Antenna

**LCD Display** 2.7", TFT QVGA (320 x 240) with touch panel

User Interface Touch Screen
Speaker 1W internal speaker

**Battery** 3.7V Li Ion Re-chargeable, 1050mAh

Power V DC operational

**Current** 450mA (Normal) in Operation

500mA (Normal) in Charging

950mA (Normal) in Operation & Charging

**Operating Temperature**  $-10 \,^{\circ}\text{C} \sim +55 \,^{\circ}\text{C}$ 

\*Note: Only the SD card supplied will work with your Syrius once synchronisation of the card and the unit has been completed.

Replacement cards are available from Performance Products Limited.

Please refer to Accessories & Price List for further details.

# **SAFETY**

Recommendations for safe use of product (Sapphire Plus, Battery, AC Mains Charger and other accessories

- Always treat your product with care, keep it in a clean, and dust free environment.
- Warning! May explode if disposed of in fire.
- Do not expose your product to liquid or moisture or humidity.
- Do not expose your product to extreme high or low temperatures.
- Do not expose the battery to temperatures above +60°C (+140°F).
- Do not expose your product to naked flames or lit tobacco products.
- Do not drop, throw or try to bend your product.
- Do not paint your product.
- Do not attempt to disassemble of modify your product.
- Do not place your product in the area above your cars airbag.

#### Children

KEEP OUT OF CHILDRENS REACH. DO NOT ALLOW CHILDREN TO PLAY WITH YOUR SAPPHIRE PLUS OR ITS ACCESSORIES. THEY COULD HURT THEMSELVES OR OTHERS, OR COULD ACCIDENTALLY DAMAGE YOUR UNIT OR ACCESSORY. YOUR SAPPHIRE PLUS CONTAINS SMALL PARTS THAT COULD BE DETACHED AND CREATE A CHOKING HAZARD.

#### **Battery**

We recommend that you fully charge the battery before you use the Sapphire Plus for the first time. A new battery or one that has not been used for a long time could have a reduced capacity the first few times it is used.

Use only Snooper approved original batteries intended for use with your Sapphire Plus. Using other batteries and chargers could be dangerous.

Battery charge time can vary depending on different conditions such as operating temperature, application usage patterns, features selected.



#### **Disposal of Old Electrical or Electronic Equipment**



This symbol on the product indicates that this product shall not be treated as household waste. Instead, it shall be handed over to the applicable collection point for the recycling of electrical or electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this Snooper product. The recycling of materials will help to conserve natural resources. For more detailed information about recycling of this product, please contact your local waste authority.

# **ACCESSORIES & PRICE LIST**

The following accessories are available from your local Snooper dealer. For further details please contact our sales department on 0870 787 0700 (Option 2).

European Mapping Micro (T-Flash) SD Card	£149.99
Remote GPS extension antenna (5m)	£34.99
Coiled In-car charger (12v DC to 5v DC) adaptor	£19.99
Straight hard wire lead with fuse (12vDC to 5vDC)	£19.99
Windscreen mounting bracket, excluding unit holder	£24.99
USB PC Connection lead	£9.99
Custom Pro Fit Bracket, including fixing plate *	£19.99
Sapphire Plus to Pro Fit Bracket attachment**	£7.99
1 - 3 Lighter socket extension	£7.99
25ml anti-static LCD display cleaner & protector	£7.99
240v to 5vDC mains charger	£19.99
Sapphire Plus protective cloth carry case	£14.99

<sup>\*</sup>Pro Fit brackets are a custom made bracket that usually attaches to an air vent and are designed specifically for each make and model of vehicle. Therefore you should contact Performance Products, on 0870 787 0700 (Option 2), to check the availability and specification of the bracket for your vehicle.

<sup>\*\*</sup> This attachment must be purchased to enable you to attach your Sapphire to a Pro Fit bracket.



# SERVICE UNDER WARRANTY

Your Sapphire Plus comes with a standard two-year manufacturer's warranty.

If, for some reason your unit requires service under warranty return your Sapphire Plus by special delivery and in suitable packaging to:

The Returns Dept.,

Performance Products Limited,

Cleaver House,

Sarus Court,

Stuart Road,

Manor Park,

Runcorn WA7 1UL.

Tel: 0870 787 0700 Fax: 0870 787 1700

#### Enclose the following information:

- a) Your name, address and a full description of the problem.
- b) A telephone number where you can be reached during business hours.
- c) Serial number of your unit.